



Up here, every
advantage
counts.



Introducing the Boeing Edge.



The Boeing Edge is the industry's largest portfolio of services, support and solutions. We've organized it around your business to give you the advantages it takes to succeed. It's all designed to optimize the performance of your airplanes and operations, and is backed by the knowledge and experience that only Boeing can provide.

The Boeing Edge supports these airplane models: 737, 747, 767, 777, 787, Boeing Business Jets/VIP, 707, 717, 727, 757, DC-8, DC-9, DC-10, MD-11, MD-80, MD-90



How we give you an edge.

OEM Knowledge

Our design knowledge, manufacturing experience, engineering expertise and fleet data are part of every service we provide. No one else has it. And no one else can say you are backed by Boeing.

Breakthrough Technologies

Our commitment to research and development—and the resources we put behind them—gives you the relevant innovation and the advanced technologies that help keep your airplanes safe, reliable and available—and your operations efficient.

Lifecycle Commitment

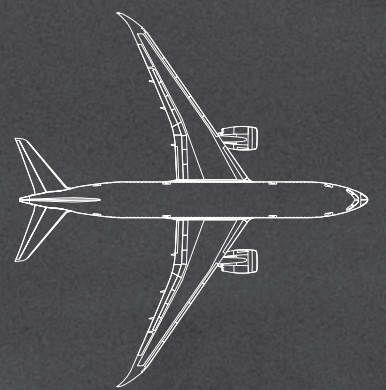
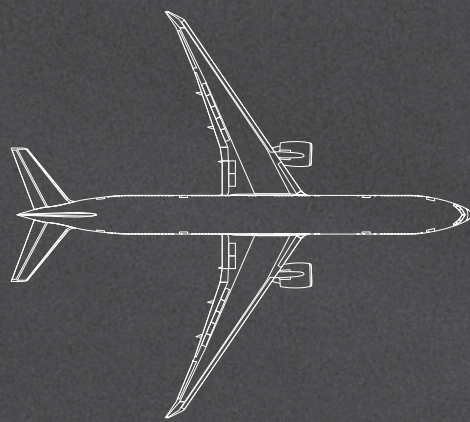
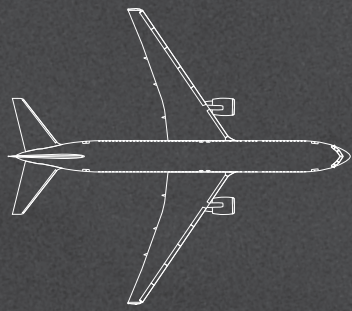
Our support of your long-term success starts when you acquire your airplanes and continues as you operate and maintain them daily, upgrade and refresh them, and transition those valuable assets.

Unparalleled Integration

You need a partner that can provide solutions that span your enterprise. We have the family of airplanes and the largest services portfolio in the industry. And we can integrate solutions that give your fleet, operations and business maximum performance.

Passionate People

Your success is our success. Boeing people are with you every day, working around the clock to support your business. Experienced, knowledgeable and committed—we're here for you.



The Boeing Edge is all about your success. We work closely with you to deliver the Material Services, Fleet Services, Flight Services and Information Services you need—directly from the OEM.

We tailor solutions to your specific needs by integrating services across our portfolio. Of course, it's all underscored by the world-class customer support you've come to expect from Boeing.

The Boeing Edge brings you what no other single service company can. Combining our strengths creates your advantage. That's the Boeing Edge.



60,000

Weekly Boeing parts shipments supporting 30,000 customer requests for parts and information.

Parts

Genuine Boeing Parts
Aviall—A Boeing Company
Global Distribution Network

Parts Solutions

Component Services
Integrated Materials Management
Landing Gear

Parts Support

24/7/365 Parts Support
Boeing PART Page
Service Ready Support

Material Services

Delivering the one part you need, precisely when you need it.

There are more than 3 million parts in a Boeing airplane. But at a critical moment, you may only care about the one part preventing your takeoff. That’s when Boeing gives you an important edge. We are passionate about giving you instant access to the industry’s most advanced distribution network, so you get the Boeing parts you need, when and where you need them.

In addition to dependable delivery of genuine Boeing parts, the Boeing Edge gives you access to aviation and related parts through Aviall, a Boeing company. And we offer even more: complete supply chain solutions such as component repair and management, landing gear overhaul and exchange, and integrated materials management. All to help keep your airplanes where you want them—in the air.

Maintenance and Engineering

- Boeing Operations Centers
- Engineering Services
- Lease Transition Services
- Maintenance Manuals
- Maintenance Performance Toolbox
- Maintenance Programs
- Maintenance Training
- Reliability Analysis
- Scheduled Maintenance Analytics
- Technical Support

Maintenance Execution

- AOG Services
- Boeing Shanghai Aviation Services
- GoldCare

Modifications

- Avionics Upgrades
- Boeing Business Jet Services
- Blended Winglets
- Boeing Converted Freighters
- Interior Upgrades
- Performance Improvement Packages
- Performance Upgrades

Fleet Services

Optimizing fleet performance and maintenance operations to OEM standards.

Boeing airplanes are built to last. And our Fleet Services help you get the most out of every air mile—from providing the technical information and expertise to manage your fleet and operations to delivering engineering and maintenance services to help keep your operations running smoothly. No one can do that better than Boeing for the simple reason that no one knows your Boeing fleet better than we do.

We deliver the upgrades, modifications and enhancements to keep your airplanes up to date and operating efficiently. Our digital tools give you a competitive edge by speeding up troubleshooting and managing the entire maintenance process. By helping you get the maximum value from your fleet over its entire life, the Boeing Edge improves the performance of your business itself. After all, your company can only fly as high as your airplanes can take it.



99.3

Percent of our customers' urgent requests that are addressed on time.

BOEING **EDGE**
Fleet Services



50,000

Pilots and maintenance technicians
trained around the world annually.

Training

Flight Training
Cabin Safety Training
Maintenance Training
Pilot Provisioning
Training Operations

Simulator Services

Simulator Data
Simulator Management

Navigation

Jeppesen — A Boeing Company

Optimization Services

Flight Planning
Crew Scheduling

Flight Operations

Aircraft Performance Tools
Airport Technology
Data and Manuals
Safety Analysis
International Trip Planning

Air Traffic Management

Airspace Design and Transformation
Performance-Based Navigation
In-Flight Optimization

Flight Services

Providing commercial aviation’s most complete flight services portfolio.

Right now, as many as 4,000 Boeing airplanes are in flight around the globe. The Boeing Edge helps ensure that every one of those flights is as efficient and safe as possible. From advanced pilot, crew and maintenance training to improved airspace efficiency and capacity, we give your flight operations and engineering support every possible advantage to make each mission a success.

We can even provide your pilots with in-flight updates for optimal routing and fuel efficiency. And through Jeppesen, a Boeing company, we deliver advanced digital tools for navigation, flight planning, crew scheduling and disruption management. That’s how we give you an edge, one successful flight at a time.



Preflight check in a 787 Dreamliner full-flight simulator

Information Management

Continental DataGraphics—
A Boeing Company
Data Distribution Services
Digital Publications
Technical Authoring

Real-Time Operations

Airplane Health Management
Electronic Flight Bag Solutions
Electronic Logbook
Fuel Performance Management
RFID Integrated Solutions

Internet and eCommerce Services

Inventory Locator Service—
A Boeing Company
MyBoeingFleet.com
OEM Solutions

Aviation Software Solutions

AeroInfo—A Boeing Company

Professional Services

Technical, Operational and IT Consulting
Fuel and Environmental Efficiency
Maintenance and Supply Chain Optimization
eEnabling and Cyber Security
Airport Operations

Information Services

Innovating technologies and
creating insights to deliver
industry-first capabilities.

A successful flight requires coordinating a variety of vital information and delivering it where and when it’s needed. Your operations and business function in the same way. That’s why the Boeing Edge includes comprehensive information services that address both your day-to-day flights and your overall enterprise.

By applying technology leadership, OEM knowledge, fleet data and advanced analytics available exclusively from Boeing, we help you create your Digital Airline, connecting your people to the information and systems they need. The result: information solutions that will give your operations the ultimate advantage—an edge you can’t get anywhere else.

90 Million

MyBoeingFleet.com transactions per month by 43,000 users at 1,300 global companies.



Customer Support

Boeing Operations Centers

Field Service

MyBoeingFleet.com

Global Locations

Aero Magazine

Customer Support

World-class customer support, anywhere, anytime.

Every day, Boeing airplanes carry people and goods to every corner of the world. And the Boeing Edge is right there to help you operate and maintain your airplanes to the highest standards to keep them flying reliably and safely, flight after flight after flight. In fact, Boeing is the leader in delivering information and support to customers around the world. So you can count on us to be there with you. We respond to urgent technical problems, engineering issues and maintenance requirements 24 hours a day, seven days a week, 365 days a year. We are on-site, online and on call for you.

We've always been committed to helping you succeed. And now we have a new way of demonstrating that commitment: the people, products, services and support that are part of the Boeing Edge.



Put the Boeing Edge to work for you:
www.boeing.com/boeingedge

BOEING **EDGE**

Integrated Service Solutions

- GoldCare

Digital Airline

Performance-Based Navigation

Lease Transition Services

Mobile Solutions
- Professional Services

Fuel-Efficiency Solutions

AOG Solutions

Airline Performance Management

Integrated Services

Unparalleled integration
for your unique needs.

The real power of the Boeing Edge comes from combining services to create powerful solutions. You can see it in our programs such as GoldCare, Lease Transition Services, Fuel-Efficiency Solutions and Professional Services. And you can experience it when we work with you to tailor and integrate support and services to create optimal, customized solutions for your business.

Only Boeing can bring the people, expertise and portfolio of products and services you need to create these kinds of solutions. Solutions that span your entire enterprise.

We invite you to team up with us. And put the Boeing Edge on your side.

BOEING **EDGE**
Material Services

Parts

- Genuine Boeing Parts
- Aviall—A Boeing Company
- Global Distribution Network

Parts Solutions

- Component Services
- Integrated Materials Management
- Landing Gear

Parts Support

- 24/7/365 Parts Support
- Boeing PART Page
- Service Ready Support

BOEING **EDGE**
Fleet Services

Maintenance and Engineering

- Boeing Operations Centers
- Engineering Services
- Lease Transition Services
- Maintenance Manuals
- Maintenance Performance Toolbox
- Maintenance Programs
- Maintenance Training
- Reliability Analysis
- Scheduled Maintenance Analytics
- Technical Support

Maintenance Execution

- AOG Services
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Modifications

- Avionics Upgrades
- Boeing Business Jet Services
- Blended Winglets
- Boeing Converted Freighters
- Interior Upgrades
- Performance Improvement Packages
- Performance Upgrades

BOEING **EDGE**
Flight Services

Training

- Flight Training
- Cabin Safety Training
- Maintenance Training
- Pilot Provisioning
- Training Operations

Simulator Services

- Simulator Data
- Simulator Management

Navigation

- Jeppesen—A Boeing Company

Optimization Services

- Flight Planning
- Crew Scheduling

Flight Operations

- Aircraft Performance Tools
- Airport Technology
- Data and Manuals
- Safety Analysis
- International Trip Planning

Air Traffic Management

- Airspace Design and Transformation
- Performance-Based Navigation
- In-Flight Optimization

BOEING **EDGE**
Information Services

Information Management

- Continental DataGraphics—A Boeing Company
- Data Distribution Services
- Digital Publications
- Technical Authoring

Real-Time Operations

- Airplane Health Management
- Electronic Flight Bag Solutions
- Electronic Logbook
- Fuel Performance Management
- RFID Integrated Solutions

Internet and eCommerce Services

- Inventory Locator Service—A Boeing Company
- MyBoeingFleet.com
- OEM Solutions

Aviation Software Solutions

- AeroInfo—A Boeing Company

Professional Services

- Technical, Operational and IT Consulting
- Fuel and Environmental Efficiency
- Maintenance and Supply Chain Optimization
- eEnabling and Cyber Security
- Airport Operations

Integrated Services

GoldCare, Digital Airline, Performance-Based Navigation, Lease Transition Services, Mobile Solutions, Professional Services, Fuel-Efficiency Solutions, AOG Solutions, Airline Performance Management

Customer Support

Supporting our Boeing Edge customers 24 hours a day, seven days a week, 365 days a year.